

THIS IS HOW SUPPORT WORKS TODAY: FAST, EFFECTIVE, DIGITAL

With the Smart Glasses data glasses

You want to correct a process error promptly or need a quick analysis? With our intelligent service tool Smart Glasses, we are immediately at your side – even over long distances.

With the Smart Glasses data glasses, you give your CHT contact person remote access, e.g. to check the dosing technology in the laundry. In real time, he or she can open programs, check values and data parameters and control pumps and hoses.

And this is how simple Smart Glasses works: You wear the data glasses and give your service technician an insight into your specific situation at the site. Possible faults can be identified and rectified in the shortest possible time. In addition, the smart glasses are ideal for service documentation, knowledge filing and quality control.

Thanks to the intuitively operable technology and the connection to the CHT Service App, you receive effective support that helps you get ahead quickly.



Advantages at a glance

- ▶ Minimize production downtime
- Site-specific
- Freehand working
- Knowledge database
- Simple operability
- ▶ High data security

Services with insight

- Visual and digital expert remote support in real time
- Documentation as PDF file
- Own knowledge database
- Create and edit cases independently
- ▶ File function
- Option: use also for suppliers (via guest access)

Technical Features

- ▶ Real Wear data glasses HMT-1
- Integrated functions: Voice control, headset, camera with light and screen
- ▶ Data connection: WLAN and sim adapter
- Connection to remote support platform (Real Wear)
- ▶ CHT Service App for all devices

Smart Glasses with the CHT Service App is an integral part of our CHT overall concept Smart Technology.

You would like to order your Smart Glasses or have questions about them? Please contact us.

You can reach us by email: textilecare@cht.com